



## Terms & Conditions

### Placing an order

It is company policy that a 50% deposit is required before placing an order and 50% during pickup the complete job.

### Payment Price Variation

All prices are in Australian Dollars. Except we indicate, prices does not include GST (Australian Goods and Services Tax). Payment is due at the time of confirmation of an order by dot2dot Printing. Either acceptable payment details for credit card/ direct debit, full payment by cash paid on pick up or agreed conditions with dot2dot Printing must be received or agreed upon prior to dispatch of produced artwork.

The information contained in this site may contain technical inaccuracies or typographical errors. All liability of Dot2Dot Printing how ever arising for inaccuracies or errors is expressly excluded to the fullest extent permitted by law.

### Price Variation

Price estimated are base on dot2dot Printing reseller's current costs of production and, unless otherwise agreed, are subject to amendment on or at any time after acceptance, where such amendment is required in order to meet any rise or fall in such costs.

### Colour Variation

With all printing there may be some colour variations from what you have seen on screen, to what the final product looks like, and previous orders. This is due to the nature of CMYK printing and bulk-run printing system. There will be no reprints at our expense.

### Design Consolidated Artwork

Artwork designed by Design Consolidated (dot2dot Printing) will remain the property of Design Consolidated. We can supply a copy of the flattened artwork to the client on completion of payment. Future orders of the same printing product with same design will only incur a print management fee.

### Accepting Proofs

When accepting artwork proofs, you are held fully responsible for accepting all content. This includes design, spelling, grammar, colour and quantity. It is your responsibility to request another copy of your proof is difficult to read or if changes are required. Your final accepted proof is what will be printed. There will be no reprints at our expense.

### Submitting your own artwork

Customers who send in their own artwork are fully responsible for the end result of printing. Customers are reminded to submit print-ready artwork with the correct specifications. We will print whatever you submit, but take no responsibility for artwork mistakes.

It is your responsibility to ensure that any design that is submitted does not violate Australian Copyright Laws. We will assume your artwork is legally yours.

If changes are required to your artwork we will contact you to avoid possible printing problems occurring. An artwork fee will be charged for any changes required.

Customers are reminded that when your artwork is trimmed, the bleed cut can vary in position up to 2-3mm, hence we would add a 3mm internal margin from the bleed line for on your artwork.

### Returns Delivery

Any products received not in good order due to manufacture error will be replaced by agreement with dot2dot Printing. Lost or transit damaged products in most cases will also be replaced but we will not accept direct responsibility for loss or damage once the order has been dispatched. dot2dot Printing will not accept responsibility for any errors or omissions where a physical proof of the latest revision of a title has not been approved.

### Delivery Claims

Customers must pick up completed jobs from the Dot2Dot store unless a delivery has been previously arranged. The customer will be forwarded all postage costs.

### Claims

Advice of damage, delay or partial loss of goods in transit or of non-delivery must be given in writing to the dot2dot Printing reseller and the carrier within three clear days of delivery and any claim in respect thereof must be made in writing to the dot2dot Printing reseller and the carrier within seven clear days of delivery.

### Illegal Matter

dot2dot Printing shall not be required to print any matter which in its opinion is or may be of an illegal or libellous nature or an infringement of the proprietary or other rights or any third party. Without prejudice to Copyright, the customer shall indemnify and hold dot2dot Printing harmless against all claims, demands, costs, expenses (including but not limited to legal costs and disbursements), losses and damages arising from or suffered or incurred by reason of the work. It is required to produce pursuant to a customer order being or alleged to be defamatory.

### Liability

The dot2dot Printing reseller gives no warranties or guarantees or makes any representations as to the merchantability or fitness for a particular purpose of any completed work. The subject of a customer's order and all other warranties, conditions, guarantees or representations, whether express or implied, oral or in writing, except as expressly stated in these terms and conditions are hereby excluded. dot2dot printing shall not be liable for any loss arising from delay in transit not caused by dot2dot Printing. Further, dot2dot Printing shall not be liable for any indirect, special or consequential damages, loss of profits, economic loss, loss of good will or loss of anticipated savings or loss of data. The total aggregate liability of dot2dot Printing in respect of any and all causes of action arising out of or in connection with the customer's order and dot2dot Printing's performance of services pursuant to such order shall be limited to the sums paid to dot2dot Printing by the customer in respect of the order pursuant to which liability has arisen. Nothing in these terms and conditions shall be construed so as to limit or exclude liability which cannot, pursuant to Australian Law, be excluded or limited including for death or personal injury or liability in respect of fraud or fraudulent misrepresentation